

# FlightAssure™

## Extended Warranty Program

### Key Features:

- Fixed price with annual contract
- Full coverage on exchange & repair services
- Available loaner units included
- Component repairs including No Fault Found (NFF) removals
- Fully transferable contract
- Free outbound second day air freight
- Removal and Refit coverage (R&R)
- 24/7 AOG emergency service



## Gain Assurance and Peace of Mind with Extended Coverage

Universal Avionics' FlightAssure Extended Warranty Program removes the uncertainty and guesswork from your avionics' maintenance, downtime and overall cost. The program was designed to alleviate the uncertainty of repair costs in the event of a failure. It includes full coverage on exchanges and loaners at no charge. Component repairs, No Fault Found (NFF), as well as Removal and Refit coverage (R&R) are also included.

### Straightforward Contract

The program's customized fixed-price coverage allows for improved yearly planning and certainty. With FlightAssure, you receive one invoice at the start of your contract and renewed annually. The contract is fully transferable.

### Component Repairs and NFF Removals

Component repairs and No Fault Found (NFF) removals of Universal Avionics' equipment on your aircraft are covered by the FlightAssure program.

### Removal and Refit Coverage

Removal and refit coverage is provided at no additional cost through an Authorized Dealer. Universal Avionics partners with several hundred authorized dealers worldwide and registers new qualified installation centers on a regular basis, ensuring worldwide access to qualified repair technicians.

### 24/7 AOG Emergency Service

Universal Avionics offers emergency Aircraft-On-Ground (AOG) services 24/7 for grounded aircraft, with remote AOG service teams based at several strategic locations worldwide.

### Knowledgeable Professionals Providing Individualized Support

With Universal Avionics' world-renowned product support team, customers will always reach a live person during business hours. Phone and onsite technical support is provided at no additional charge. Universal has an extensive Field Service Engineering staff located in strategic areas of the world to meet customers' needs.

The company's consistently high support ratings in industry publications prove Universal's commitment to overall customer support, operation and reliability.



## Contact

For additional information or enrollment, contact:

Warranty Department  
 Universal Avionics Systems Corporation  
 3260 E. Universal Way  
 Tucson, Arizona 85756 USA

Tel: +1 520 573 7627 · 800 595 5906

Fax: +1 520 295 2384

Email: [warranty@uasc.com](mailto:warranty@uasc.com)

[www.uasc.com/warranty](http://www.uasc.com/warranty)

## UNIVERSAL™ AVIONICS

an Elbit Systems Company

### Corporate Offices

3260 E. Universal Way  
 Tucson, Arizona 85756 USA  
 +1 520 295 2300 / 800 321 5253  
 Fax: +1 520 295 2395

### Midwest Operations

Wichita, Kansas USA  
 +1 316 524 9500 / 800 255 0282  
 Fax: +1 316 524 9700

### European Office

Basel, Switzerland  
 +41 61 383 7683

### Asia Pacific Office

Singapore  
 +65 9088 8926  
 Fax: +1 520 295 2390

### Internet

[uasc.com](http://uasc.com)  
 E-mail: [info@uasc.com](mailto:info@uasc.com)

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